

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

February 2021

Service Changes Planned for March 21, 2021



Our upcoming service change will add more service to accommodate your transportation needs. Service will be added

in the morning and evening to help riders get to and from work. Once effective, these changes will increase Intercity Transit's bus service to 63 percent of our pre-COVID-19 weekday service levels.

We recognize the vital importance of public transit in our community. With that said, we will only be able to implement the March service change if we have enough bus drivers available to drive. As is currently planned, the service change will take effect on Sunday, March 21, 2021.

While the change won't bring service back to our pre-COVID-19 levels, we continue to work toward providing our previous level of service, while following the Thurston County Health Department's recommendations to help stop the spread of COVID-19 in our community.

More Service:

- **Increased frequency:** Routes 12, 41, 65, 66, and 68 will have trips added, increasing frequency to every 30 minutes.
- **Increased span of service:** Most currently operating routes will start earlier in the morning and run later in the evening. Service will start one to one and a half hours earlier and will end 30 minutes to one hour later than they do now.

These changes are designed to ease congestion on busy routes, to provide trips during busy commute hours and to aid physical distancing of passengers while onboard.

Schedule Adjustments:

- Routes 62A and 62B will all have schedule adjustments to help keep buses moving during morning travel hours.

Schedules will be available on Friday, March 5 at intercitytransit.com/servicechanges. Beginning March 21, schedules will be available at intercitytransit.com/bus/routes.

We will continue to post service information and other updates to intercitytransit.com, on Facebook and on Twitter.

Federal and State Mask Mandate on Buses and Transit Property



Washington State has a current statewide mask order requiring every person to wear a mask while in

a public setting, including while riding on or waiting for public transportation. Intercity Transit has been upholding this mask order since it was issued in July 2020.

On Jan. 29, 2021, The Centers for Disease Control and Prevention (CDC) issued an Order requiring the public to wear face masks while riding transit and on transportation property, which includes transit centers and bus stops.

Further, the Transportation Security Administration (TSA) issued a Security Directive on Jan. 31, 2021 to enforce the requirements of the CDC order mandating masks.

For everyone's protection, please be sure to wear a mask while on Intercity Transit vehicles and property. Failure to do so, may result in a civil penalty. We make every effort to ensure everyone is wearing a mask and wearing it properly. We will continue to inform passengers that they cannot ride or be at our transit centers without one. We thank you for your continued cooperation.

Drive with Intercity Transit



We are looking for candidates with strong customer service skills and a passion for serving our community to become

bus drivers. Intercity Transit provides all necessary training, including Commercial Driver License (CDL) training and testing.

Some of the benefits include:

- Full-time positions, 40-hours per week with opportunity for overtime.
- Wages range from \$21.31 to \$30.20 per hour.
- Health insurance, Washington State pension and deferred comp retirement plans.
- Paid sick and vacation leave.
- Awesome coworkers!

As an employer of choice, Intercity Transit is dedicated to keeping our employees, passengers and the community safe as we all continue to navigate the COVID-19 pandemic. We are providing all staff Personal Protection Equipment (PPE) and everyone must wear a face covering while on transit property and in agency vehicles. Safety is our top priority!

For more information about the position, including wages and benefits, please visit [intercitytransit.com/employment](https://www.intercitytransit.com/employment).

Part of the selection process requires all candidates to pass a video test. All phases of the recruitment process, including testing and interviews, will be done remotely. Please note this is an ongoing recruitment with an anticipated start date of July 11, 2021.

Winter Bicycle Commuter Challenge



There are many benefits to outdoor activities like biking and walking, even in the best of times. It is especially important in the current circumstances to support your

physical, mental and emotional health. Join Intercity Transit's Winter Bicycle Challenge for an easy and fun activity that supports your health!

Get outside and ride your bike this February, then log your rides at bcc.intercitytransit.com. You will be entered in drawings for awesome prizes from Portland Design Works and other generous donors. Follow the event on Facebook and Instagram for fun challenges and opportunities to connect with other people on bikes. We hope to see you out and about this February on your bike!

Walk N Roll's Winter Bicycle Scavenger Hunt

This month, Intercity Transit's Walk N Roll youth education program is partnering with the Bicycle Commuter Challenge to encourage more youth and families to participate in the 2021 Winter Bicycle Challenge.

Join us for a Winter Bicycle Scavenger Hunt! Send your completed scavenger hunt to walknroll@intercitytransit.com by March 1, and we will mail you a prize. Everyone wins! Include a photo of yourself completing the scavenger hunt to receive a bonus prize! By emailing a photo, you give Intercity Transit permission to use your photo for public promotion. Get started by downloading your scavenger hunt at bcc.intercitytransit.com/events/2021-2-1.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.