

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

November 2021

Join Our Team: Drive with Us



Intercity Transit is looking for candidates with strong customer service skills and a passion for serving our community to become bus drivers. We provide all necessary training, including Commercial Driver License (CDL) training and testing.

Intercity Transit offers:

- Competitive wages from \$21.31 to \$30.20, with an annual cost of living adjustment.
- Opportunity for internal internships and career advancement upon successful completion of probationary period.
- Other excellent benefits include health and dental insurance, various retirement options in addition to Washington State pension.
- Full-time positions, 40-hours per week with opportunity for overtime. As well as paid sick and vacation leave.

Are you ready to jump onboard and be a part of a great organization that serves our community? Come join our team! Visit intercitytransit.com/employment for current job openings.

As an employer of choice, Intercity Transit is dedicated to keeping our employees, passengers and the community safe as we all continue to navigate the COVID-19 pandemic. Everyone must continue to wear face coverings while inside transit buildings and on vehicles. Safety is always our top priority!

The selection process requires candidates to pass a video test.

Testing phases are conducted remotely, however, interviews are in-person, with COVID-19 protocols in place. Please note this recruitment has an anticipated start date of Jan. 3, 2022.

"Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit intercitytransit.com/besafe so you are sure to "Be Safe. Be Seen." this season.

Holiday Service Reminders



November

Intercity Transit operates on regular schedules Veterans Day, Thursday, Nov. 11, 2021.

We will be closed Thanksgiving Day, Thursday, Nov. 25, 2021. Local and Express bus service, Dial-A-Lift and Village Vans will also not operate on the holiday.

December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Saturday, Dec. 25, 2021.
- New Year's Day, Saturday, Jan. 1, 2022.

We will operate on regular schedules Christmas Eve, Friday, Dec. 24, 2021 and New Year's Eve, Friday, Dec. 31, 2021. More information will be in the December issue of *Rider News* and on our website at intercitytransit.com.

Bus Stop Enhancements will Resume this Winter



Over the last two months, we have been working to provide easier access to front and rear doors of buses. These accessibility improvements will expand landing pads in support of our long-

range plan and Zero-Fare demonstration project.

The contractor is pausing this work due to weather. Construction on the remaining bus stops is anticipated to resume in February 2022. So far 22 of 47 bus stop enhancements have been completed. We will send out updated communication prior to work resuming.

For more information, visit intercitytransit.com/rider-alerts or contact Customer Service at 360-786-1881.

Prepare for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely.

Prepare now by becoming familiar with our standard snow detours at intercitytransit.com/bus/routes/snow-detours.

If roads are snowy or icy, check for service information before you leave home.

Get real-time winter weather alerts by text message or email. Sign up at intercitytransit.com/subscribe.

Service information will also be posted to:

- Our website at intercitytransit.com/rider-alerts.
- Facebook (@IntercityTransit).
- Twitter (@intercitytransi).
- Local radio stations.

Contact Customer Service at 360-786-1881 or customerservice@intercitytransit.com for more information.

Look for the Jingle Bus on a Route Near You



The Intercity Transit Jingle Bus will be coming to a route near you later this month! We are excited to announce that

there will be two festively decorated buses and a Dial-A-Lift van this year to spread holiday cheer throughout the community.

The Jingle Buses will travel on a different route each day from Friday, Nov. 26 – Friday, Dec. 31. For the full Jingle Bus schedule visit intercitytransit.com/bus/jingle-bus.

Earn-A-Bike Offering Remote Learning Classes



Intercity Transit's Earn-A-Bike program is offering virtual classes to Thurston County youth ages 11 to 17 through local parks and recreation programs.

Students receive instructions and links to short educational videos with embedded quizzes. Upon successful completion of these quizzes, students will be offered a refurbished bicycle, helmet and accessories.

Please visit intercitytransit.com/walknroll/earn-a-bike to register for classes. There is a \$5 fee for registration.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.