

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

October 2022

Free myStop App Coming Soon for Intercity Transit Riders



With Intercity Transit's new myStop app, riders will be able to track buses in real-time, plan trips, and receive text and email alerts when their bus is close to arriving at their stop. Riders can "favorite" their most used stops to quickly access them from the home screen and set up reminders to never miss a bus again. Quickly get walking directions to any stop and tap the bus icon to see its actual location, direction of travel, last stop, on-time status, and even how many seats are available. With the myStop app, getting around on Intercity Transit has never been easier!

The free myStop app will be available for iOS and Android devices on the App Store and Google Play this fall.

Look for additional information about Going Digital and downloading the myStop app in the November *Rider News*.

We're Here to Help



When you're riding the bus, remember that the driver is there to help. If you have questions, concerns or need assistance, you can approach them. They're happy to assist you when it's safe to do so.

Bus Stop Enhancements Coming this Fall



Intercity Transit is improving 123 bus stops to provide easier access to both the front and back doors of buses. These accessibility improvements will expand landing pads in support of

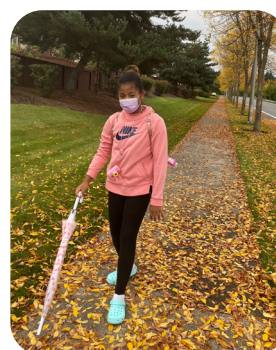
our long-range plan and "zero-fare" demonstration project that eliminated collection of bus fares. Construction will begin in mid-October and is anticipated to be complete in mid-to-late summer 2023.

During stop closures riders will be asked to use a nearby alternate stop, or a temporary stop next to the construction.

Each week we'll send out rider alerts and post notices on affected bus stops, including where riders can get on and off the bus.

For more information visit intercitytransit.com/rider-alerts or contact Customer Service at 360-786-1881 with questions or for service information.

Walk N Roll's Youth Walk Challenge



Intercity Transit's Walk N Roll program is encouraging youth to stay active, practice pedestrian safety skills, and win a prize by taking the Youth Walk Challenge this month! All Thurston County youth can participate.

To get started:

1. Download a Youth Walk Challenge form at intercitytransit.com/youthwalkchallenge.com.
2. Walk 10 days in October and record the number of minutes walked each day.
3. Email the completed challenge to walknroll@intercitytransit.com by Nov. 1.

All participants will receive a small prize in the mail and be entered into a drawing for the grand prize. Send a photo while walking for a bonus prize!

October is Walk to School Month



With support from Walk N Roll, the cities of Olympia, Lacey, Tumwater, and Thurston County proclaim October 2022 Walk to School Month!

Walking, biking and rolling to school promotes good health, relieves traffic congestion, and helps protect the environment.

Drivers can help ensure everyone arrives to school safely by driving 20 miles per hour in school zones and stopping for pedestrians at crosswalks and intersections.

Walk N Roll partners with schools in Olympia, Tumwater and North Thurston school districts to help them organize Walk N Roll to School events in October and throughout the year. Learn how Walk N Roll can support your school by emailing us at walknroll@intercitytransit.com.

Join us in celebrating Walk to School Month by walking or rolling to school. Visit intercitytransit.com/walknroll/school-events-and-activities to see if your child's school is participating.

"Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit intercitytransit.com/besafe so you are sure to "Be Safe. Be Seen." this season.



Bus Riding 101: Travel Training Tips

Be prepared when riding the bus! Take a few minutes to check the weather and gear up accordingly. As the days get shorter, be sure to wear reflective clothing so you can be seen in the early morning and late evening hours.

Our Travel Trainers are here to help! Call 360-705-5879 to schedule an appointment.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.