

# RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit [intercitytransit.com](http://intercitytransit.com)

December 2022

## myStop App Now Available for Intercity Transit Riders



With Intercity Transit's new myStop app, you can track buses in real-time, plan trips, and receive text and email alerts when the bus is close to arriving at your stop. "Favorite" your most used stops to quickly access them from the app's home screen and set up reminders to never miss a bus again. Tap the bus icon to see its actual location, direction of travel, last stop, on-time status, and even how crowded your bus is. With the myStop app, getting around on Intercity Transit has never been easier!

The free myStop app is available for iOS and Android devices on the App Store and Google Play. If you need help downloading the app, visit [intercitytransit.com/mystop](http://intercitytransit.com/mystop) to watch a video that walks you through setup and using the app. You can also call Customer Service at 360-786-1881 for assistance.

## Holiday Service Reminders



### December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Sunday, Dec. 25, 2022.
- New Year's Day, Sunday, Jan. 1, 2023.

In addition to the holiday closures, service ends early on Christmas Eve, Saturday, Dec. 24. We will operate regular schedules on New Year's Eve, Saturday, Dec. 31.

Visit [intercitytransit.com](http://intercitytransit.com) for more information or contact Customer Service at 360-786-1881.

## Tips for Winter Weather



Whether we like it or not, it appears that winter is here. Intercity Transit is committed to providing service in snowy and icy conditions as long as it is safe to do so. We encourage you to get prepared now and become familiar with our snow detours at [intercitytransit.com/bus/routes/snow-detours](http://intercitytransit.com/bus/routes/snow-detours).

Here are a few reminders:

1. The best way to know if the route you ride is on detour or delayed is to receive real-time information from us via text message or email. Sign up at [intercitytransit.com/subscribe](http://intercitytransit.com/subscribe).
2. In the event of winter weather we will post information on Facebook ([facebook.com/IntercityTransit](https://www.facebook.com/IntercityTransit)), on Twitter ([twitter.com/intercitytransi](https://twitter.com/intercitytransi)), on our website at [intercitytransit.com/rider-alerts](http://intercitytransit.com/rider-alerts), and local radio stations.

3. You can check real-time departure times from your stop by downloading the free myStop app (available for iOS and Android).

We will continue to provide tips for traveling with us throughout the season. For questions or assistance please call Customer Service at 360-786-1881.

## Look for Jingle Buses on Routes Near You



Have you seen the Jingle Buses decked out and spreading holiday cheer in the community? This holiday season we have two festively decorated Jingle Buses and a Dial-A-Lift van that are sure to put a smile on your face!

The Jingle Buses will travel on a different route each day through Friday, Dec. 30. We wish you a happy and safe holiday season!

## "Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.

- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit [intercitytransit.com/besafe](http://intercitytransit.com/besafe) so you are sure to "Be Safe. Be Seen." this season.

## City of Olympia: Capital Mall Triangle Project



What could the Capital Mall area be someday? Mixed-use development? A gridded street network? Ways for people to more easily use transit, walk, or ride a bicycle to get to area jobs, schools, services, housing, and recreation opportunities without a vehicle?

The City of Olympia's Capital Mall Triangle Plan seeks to explore a pedestrian-oriented urban center vision for this part of Olympia. Your participation is a chance to inform how this regional destination can be responsive to climate change, help to address resources and housing inequities, create a distinct sense of place, and support the health of those who will live and work here in the future.

The city's community planners want you to learn more, help identify potential environmental impacts and share your thoughts at [olympiawa.gov/triangle](http://olympiawa.gov/triangle). Stay informed by signing up for Olympia "Planning and Development" E-news notices at [olympiawa.gov/subscribe](http://olympiawa.gov/subscribe).