

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

August 2023

Intercity Transit's Next General Manager

We appreciate all of the input we received to help guide the search for Intercity Transit's next general manager.

The nationwide search is expected to remain open through the end of September, with the successful candidate starting by the end of the year.

Throughout the process there will be opportunities for you to hear from candidates. Visit intercitytransit.com/employment for more information regarding the recruitment, process and timeline.

Service Changes Coming Soon

ZERO-FARE Our upcoming service changes, effective on **JUST GET ON AND GO!** Sunday, Sept. 3, 2023, continue our progress toward restoring bus service suspended during the pandemic. Changes include several routes returning to 30-minute frequency on weekdays and extended service on some routes after 10 p.m. These restorations, along with adjustments made in July, increase our bus service to 88 percent of our pre-pandemic service levels.

Continuing to restore service to pre-pandemic levels requires having enough bus drivers available to drive. If you or anyone you know is interested in driving with us, visit intercitytransit.com/employment and to learn more.

Service Details

30-minute Frequency on Weekdays:

- Routes 21, 45, 47, and 60.

Extended Service:

- **Route 12** – Restored weekday and weekend trip leaving the Olympia Transit Center (OTC) at 9 p.m.
- **Route 13** – Restored weekday round trips leaving OTC at 8:15 p.m. and 9:15 p.m.
- **Route 41** – Restored weekday and weekend round trip leaving OTC at 9:30 p.m.

- **Route 48** – Restored weekday and weekend round trips leaving OTC at 9:15 p.m. and 9:45 p.m.
- **Route 62A** – Restored weekday and weekend inbound trip leaving Orion & Willamette Dr. at 9:50 p.m.
- **Route 62B** – Restored weekday and weekend round trip leaving OTC at 9:30 p.m.
- **Route 65** – Restored weekday and weekend trip leaving the Lacey Transit Center (LTC) at 8:58 p.m.
- **Route 66** – Restored weekday and weekend round trip leaving OTC at 9:15 p.m.
- **Route 68** – Restored weekday and weekend outbound trips leaving LTC at 9:01 p.m. and 9:31 p.m. as well as restored weekday and weekend inbound trips leaving Capital Mall at 9:18 p.m. and 9:48 p.m.

Visit intercitytransit.com/servicechanges to view the fully updated schedules starting Aug. 14. If you have questions or would like help planning your trip, please contact Customer Service at 360-786-1881.

Public Comment Invited on the Draft 2023-2028 Transit Development Plan



The Transit Development Plan (TDP) describes 2022 operational highlights and outlines how we anticipate using our financial resources over the next six years. You're invited to comment on the annual update of the TDP at a virtual public hearing during the Intercity Transit Authority meeting on Wednesday, Aug. 16 beginning at 5:30 p.m. Please look for additional information to participate in the public hearing at intercitytransit.com/news.

If you need special accommodations to participate in the public hearing, call us at 360-705-5860 at least three days prior to the meeting.

The draft TDP is available for review at:

- [intercitytransit.com/about-us/publications](https://www.intercitytransit.com/about-us/publications).
- Customer Service located in the Olympia Transit Center.
- Timberland Regional Libraries in Olympia, Lacey, Tumwater, and Yelm.

You can also request a copy of the TDP by contacting Customer Service at 360-786-1881 or customerservice@intercitytransit.com.

If you're unable to attend the public hearing, you can provide comment by:

- Mail: P.O. Box 659 Olympia, WA 98507.
- Email: tellus@intercitytransit.com.
- Phone: 360-705-5852.

All comments must be received by 4 p.m. on Wednesday, Aug. 16 to be considered.

Service on Labor Day



Intercity Transit will operate weekend schedules on Labor Day, Monday, Sept. 4. Customer Service at the Olympia Transit Center will be open from 7 a.m. to 6 p.m. Our

administrative office will be closed in observance of the holiday.

Walk N Roll's Learn-to-Ride Classes



Intercity Transit's Walk N Roll program is partnering with the City of Tumwater's Parks and Recreation program to offer Learn-to-Ride classes in September.

Class Details

Adult and Teen First Bike Ride (ages 13 and older):

In this class, you will learn the basics of balancing, pedaling and turning a bicycle. This class is for first time riders or riders who have taken a long break from riding a bike. **Bikes and helmets will be provided.**

- **When:** Saturday, Sept. 9
- **Time:** 2:30 to 4 p.m.
- **Where:** Tumwater Historical Park, 802 Deschutes Way SW in Tumwater

Kids Learn to Ride a Bike (ages 3 to 12):

In this class, kids will learn the basics of balancing, pedaling and turning a bicycle. **Bikes and helmets will be provided at classes.**

- **When:** Monday, Sept. 2 OR Saturday, Sept. 30
- **Time:** 2:30 to 4 p.m.
- **Where:** Tumwater Historical Park, 802 Deschutes Way SW in Tumwater

Registration is required, but doesn't open until mid-August. To register, visit ci.tumwater.wa.us/parks or call 360-754-4160.

Village Vans: We Drive Employment



Intercity Transit's Village Vans is a program addressing transportation barriers and professional skills gaps to help program participants seeking

gainful employment.

Village Vans Job Skills Program

Our drivers are volunteers using the Job Skills program to improve employability and get job search support. Many have used Village Vans to jumpstart a career at Intercity Transit. All drivers are trained and certified to transport passengers.

Ride to Gain and Maintain Employment

When commuting by bus is difficult, passengers in the Olympia, Lacey and Tumwater area can use Village Vans service. A difficult commute can mean you live far from a bus stop or riding the bus takes over an hour.

Service Hours and Operation

Village Vans provides rides Monday through Friday from 7:30 a.m. to 5:30 p.m. We can help you get to work, job interviews, training sites, or school. Car seats are provided in the vans and childcare stops on the way to your destination are included. Please note that service depends on driver availability.

To see if you qualify, please call 360-705-5840 or email villagevansscheduling@intercitytransit.com. Visit [intercitytransit.com/villagevans](https://www.intercitytransit.com/villagevans) for more information about the program.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.