

RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit intercitytransit.com

November 2023

North Parcel Improvement Project Begins Soon at OTC



Starting Monday, Nov. 6, Intercity Transit's contractor will begin improvements at the Olympia Transit Center (OTC). The North Site Improvement Project is the

final phase of planned enhancements for the transit center.

The project will improve pedestrian safety and accessibility, boarding accessibility, and implement solutions to address mobility needs at OTC. Planned improvements include:

- Replacing the curb and sidewalk.
- Upgrading ramps to be ADA-compliant.
- Replacing red pavers with concrete at the bus loading platform and internal pedestrian crossings.
- Refreshing pavement markings.

During construction, bus bays will be temporarily relocated in three phases. Please pay attention to all rider alerts and signage at the transit center to ensure you're getting on the correct bus. Look for more information posted on our website, social media and by signing up to receive information from us via text message or email at intercitytransit.com/subscribe as we have more details to share.

Public Comment Invited on 2024-2029 Draft Strategic Plan



Intercity Transit seeks your input on our 2024 draft Strategic Plan.

The Strategic Plan defines levels and types of public transportation services offered over the next six years to determine the amount and sources of revenue to finance the services.

The 2024-2029 Strategic Plan represents the continuation of our commitments created from a multi-year short- and long-range planning process.

The draft Strategic Plan are available for your review and comment by:

- Visiting intercitytransit.com/about-us/publications.
- Requesting a printed copy by visiting Customer Service at the Olympia Transit Center.
- Calling 360-786-8585.

Comments can be provided by:

- Calling 360-705-5852.
- Emailing tellus@intercitytransit.com.
- By mail: Intercity Transit, P.O. Box 659, Olympia, WA 98507.
- Attending the public hearing on Wednesday, Nov. 15 at 5:30 p.m., either virtually or in-person at our Administration and Operations Facility located at 510 Pattison St. SE in Olympia.

Comments must be received by 4 p.m. on Wednesday, Nov. 15 to be considered.

Holiday Service Reminders



With the holiday season approaching, here are a few reminders to keep in mind while making your travel plans:

- **Veterans Day – Saturday, Nov. 11:** All services operate on regular schedules.
- **Thanksgiving – Thursday, Nov. 23:** We will be closed on the holiday. Local and Express bus service, Dial-A-Lift and Village Vans will not operate.

Visit intercitytransit.com/news for more information as we get closer to the holidays. Please contact Customer Service at 360-786-1881 for questions or for service information.

"Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit intercitytransit.com/besafe so you are sure to "Be Safe. Be Seen." this season.

Prepare for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely!

Prepare now by becoming familiar with our standard snow detours at intercitytransit.com/bus/routes/snow-detours.

If roads are snowy or icy, check for service information before you leave home.

You can also sign up to receive winter weather alerts via text message or email. Sign up at intercitytransit.com/subscribe. To see if buses are delayed in real-time, download the myStop app, intercitytransit.com/how-to-ride/myStop, in your Google Play or App store.

More information about preparing for winter weather will be in the December *Rider News*.

Look for Jingle Buses on a Route Near You



The Intercity Transit Jingle Buses will be coming to a route near you later this month! We are excited to announce that there will be two festively decorated buses and a Dial-A-Lift van again this year to spread holiday cheer throughout the community.

The Jingle Buses will travel on different local routes each day through the end of December.

Have a safe and wonderful holiday season!

Come See Us at Holiday Events



Join us at local family-friendly holiday events this season! We will be participating in several holiday themed events including the Christmas in

the Park Parade, a tree lighting and lighted vehicle parade.

Event and Parade Details

- **Christmas in the Park Parade, Yelm** – Saturday, Dec. 2 at 9 a.m. in downtown Yelm.
- **Tree Lighting Festival, Tumwater** – Saturday, Dec. 2 from 1 - 5:30 p.m. at Tumwater City Hall, 555 Israel Rd. SW.
- **Lighted Parade, Lacey** – Monday, Dec. 4 at 6:30 p.m. Begins at the intersection of 7th Ave. SE and Sleater-Kinney Rd. SE.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.